## ANNUAL CORPORATE GOVERNANCE REPORT

## The Board's Governance Responsibilities

Principle 1: The company should be headed by a competent, working board to foster the long-term success and sustainability of the corporation in a manner consistent with its corporate objectives and the long-term best interests of its shareholders and other stakeholders.

	COMPLIANT/NON	ADDITIONAL INFORMATION	EVELANATION
Recommendation 1.1	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
The Board should be composed of directors with a collective working knowledge, experience or expertise that is relevant to the company's industry/sector.	Compliant	The Board of Directors of Allianz PNB Life has diverse and relevant experience in financial and insurance institutions and remains qualified for their positions in accordance with the standards, rules, and regulations.	
Board has an appropriate mix of competence and expertise	Compliant Compliant	The company's Annual Report provides the respective profile of the Board of Directors. (See pages 28-29 of the Annual Report)  The qualifications of the directors are also enumerated in pages 3-4 of the	
Directors remain qualified for their positions individually and collectively to enable them to fulfill their roles and responsibilities and respond to the needs of the organization.		Corporate Governance Manual and on pages 28-29 of the Annual Report.  In the April 2023 Corporate Governance and Nomination and Compensation Committee (CGNCC) meeting, the nomination and election criteria of directors were presented. This includes the compliance with the board's continuing education/training hours, number of directorships. The nominees were also pre-screened by the Committee in accordance with the Corporation's Fit and Proper Policy. Based on the qualifications of directors, as provided in the Corporate Governance Manual, all directors	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		possess the qualifications and none of	
		the disqualifications defined by the	
		law and rule.	
		Please see attached excerpts from the	
		minutes of the April 2023 CGNCC	
		Meeting (Resolution No. 2023-CGNCC- 06)	
		00)	
Recommendation 1.2			
The Board should be composed of a majority of non-executive	Compliant	The Company has two independent	
directors.		directors who constitute 29% of the	
		membership of the Board. Meanwhile,	
		six out of the seven members, or 86%	
		of the Board, are Non-Executive	
		Directors, including the independent	
		directors.	
		Dance 20 20 of the Americal Demont	
		Pages 28-29 of the Annual Report reflects the directors and the type of	
		directorship.	
Recommendation 1.3		directorship.	
Company provides in its Board Charter or Manual on	Compliant	As stated on page 16 of the Corporate	
Corporate Governance a policy on training of directors.	Compilation	Governance Manual, one of the duties	
gor and contained a position of a summing or an economic		and responsibilities of a Director is to	
		maintain his professional integrity and	
		continuously seek to enhance his skills,	
		knowledge, and understanding of the	
		activities that the company is engaged	
		in or intends to pursue as well as	
		developments in the insurance	
		industry including regulatory changes	
		through continuing education or	
		training.	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		A director is also required to attend a	
		seminar on Corporate Governance	
		conducted by a private or government	
		institute duly accredited by the	
		Insurance Commission. (See page 26 of	
		the Corporate Governance Manual).	
Company provides in its Board Charter or Manual on	Compliant	As stated on pages 15 and 26 of the	
Corporate Governance an orientation program for first time		Corporate Governance Manual,	
directors.		Directors are required to attend a	
		seminar on Corporate Governance	
		conducted by a private or government	
Common has relevant annual continuing training for all	Camarliant	institute duly accredited by the	
Company has relevant annual continuing training for all	Compliant	Insurance Commission, before	
directors.		assumption of office or as soon as	
		possible thereafter. The Chairman also	
		ensures that there is an Orientation	
		Program for New Directors.	
		The directors completed their	
		continuing education/training on	
		Corporate Governance. The list of	
		training completed by the directors is	
		enumerated in page 23 of the Annual	
		Report.	
		Further to our compliance, we	
		organized our second Annual	
		Corporate Governance Lecture Series	
		with the theme "The Impact of	
		Technology and Artificial Intelligence	
		(AI) on Life Insurance". This was	
		attended by the directors and relevant	
		employees wherein the discussions of	
		these topics were facilitated by the	
		following:	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		1. How will Al transform our KYC	
		processes and updates on Philippines	
		'deliverables under the FATF recommendations by Atty. Matthew	
		David, AMLC Executive Director.	
		David, Aivide Exceditive Director.	
		2. Privacy Issues in Artificial	
		Intelligence and tips on protecting our	
		privacy in the midst of data leaks by	
		NPC by Atty. Rainier Anthony Milanes,	
		Chief Information Technology Officer,	
		and Privacy Lawyer of the National Privacy Commission.	
		Fill acy Commission.	
		See page 22 of the Annual Report.	
Recommendation 1.4			
Board has a policy on board diversity	Compliant	Section I.6, page 8 of the Corporate	
		Governance Manual states that Board	
		Diversity is not limited to gender diversity. It also includes diversity in	
		age, ethnicity, culture, skills,	
		competence, and knowledge.	
		Section I.11, page 18 of the Corporate	
		<b>Governance Manual</b> also states that	
		non-Filipino citizens may become	
		members of the board of directors	
		pursuant to Section 23 of the Corporation Code of the Philippines.	
Recommendation 1.5		Corporation Code of the Philippines.	
The Board is assisted in its duties by a Corporate Secretary	Compliant		
	Compilant	Atty. Florentino M. Herrera III is the	
Corporate Secretary is a separate individual from the Compliance Officer	Compliant	Corporate Secretary of Allianz PNB Life. His profile is provided in the	
Compilance Officer	Compliant	Line. This profile is provided in the	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Corporate Secretary is not a member of the Board of	Compliant	Annual Report (See page 29). He is not	
Directors,		a member of the Board of Directors.	
		Section V mage 21 of the Comparate	
		Section V, page 21 of the Corporate  Governance Manual provides the	
		qualifications and duties of the	
		Corporate Secretary.	
		corporate secretary.	
		Atty. Florentino M. Herrera III	
Corporate Secretary attends training/s on corporate	Compliant	completed his Corporate Governance	
governance.	Compilation	training on October 24,2023. Please	
		see a copy of his <u>training certificate</u> .	
Recommendation 1.6			
The Board is assisted in its duties by a Compliance Officer.	Compliant	Atty. Amor Datinguinoo is the General	
Compliance Officer has a rank of Vice President or an		Counsel and Chief Compliance Officer	
equivalent position with adequate stature and authority in		of Allianz PNB Life. She holds a Vice	
the corporation	Compliant	President rank and a member of the	
Compliance Officer is not a member of the board.	Compliant	Management Committee. Her profile is	
		provided in the <u>Annual Report (See</u> page 30). She is not a member of the	
		board.	
		board.	
		Section VII, page 23 of the Corporate	
		Governance manual provides the	
		qualifications, duties, and	
		responsibilities of the Compliance	
		Officer.	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Compliance Officer attends training/s on corporate	Compliant	Atty. Amor Datinguinoo completed the	
governance annually.		Annual Corporate Governance Lecture	
		Series organized by AZPNBL on	
		November 28, 2023.	
		Please see topics covered under the	
		<b>Corporate Governance Initiatives 2023</b>	
		section, page 22 of the Annual Report.	

Principle 2: The fiduciary roles, responsibilities and accountabilities of the Board as provided under the law, the company's articles and by-law5, and other legal pronouncements and guidelin6s should be clearly made known to all directors as well as to stockholders and other stakeholders.

Recommendation 2.1			
Directors act on a fully informed basis, in good faith,	Compliant	Section I, page 29 of the Corporate	
with due diligence and care, and in the best interest of the		Governance Manual provides that the	
company.		board should establish a performance	
		evaluation system to determine and	
		measure compliance with the manual.	
		Also, the Board of Directors conducts	
		an annual self-assessment of their	
		individual performance, Board	
		performance, and performance as	
		members of various Board Committees	
		based on respective criteria which	
		include their specific duties and	
		responsibilities as a board of director.	
		Portions of the said Board	
		Performance Evaluation form also	
		include the specific self-assessments	
		answered only by the Chairman of the	
		Board and the CEO. The Corporate	
		Governance Nomination	
		Compensation Committee (CGNC)	
		sends these assessment forms to every	
		director, collects the completed forms,	
		prepares a summary report, and	
		conduct an annual deliberation of the	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		respective individual and committee	
		performances.	
		Please refer to the attached Board	
		<u>Performance Evaluation form and the</u>	
		Copy of November 24, 2023, board	
		meeting agenda as proof that the	
		results were discussed.	
Recommendation 2.2			
Board oversees the development, review and approval of the		The Board ensures to table in the	
company's business objectives and strategy.	Compliant	discussions the regular business	
Board oversees and monitors the	Compliant	reviews on the company's financial,	
implementation of the company's business		sales and investment performance	
objectives and strategy in order to sustain the		which includes the objectives and	
company's long-term viability and strength.		strategy.	
		The 2024 Business Blan of the	
		The 2024 Business Plan of the	
		Corporation was discussed and	
		recommended for Board approval	
		during the November 2023 Executive	
		Committee meeting. <u>See Board</u> Resolution No. 2023-BD-38 which	
		approves the same.	
		approves the same.	
		The review and approval of the	
		Company's Mission and Vision was	
		also discussed in the November 24,	
		2023, Board meeting. See attached	
		excerpts from the November 2023	
		agenda. The Board, through Resolution	
		No. 2023-BD-39 approves the same.	
		Meanwhile, the schedule of the 2024	
		Board meetings was approved in	
		November 2023. See attached excerpt	
		from the November 2023 agenda and	
		minutes of the meeting.	

Recommendation 2.3  Board is headed by a competent and qualified Chairperson	COMPLIANT/NON -COMPLIANT  Compliant	ADDITIONAL INFORMATION  The Board is chaired by Dr. Lucio Tan.	EXPLANATION
		His profile is provided in page 28 of the Annual Report.	
Recommendation 2.4  Board ensures and adopts an effective succession planning program for directors, key officers, and management.  Board adopts a policy on the retirement for directors and key officers	Compliant	The Board oversees the succession planning of the CEO and Management Committee, including critical roles such as the heads of the Company's oversight functions. The annual review of the succession plans covers the identification of new successors and updated readiness of previously identified successors according to readiness levels, removal of successors who no longer fit the pipeline and includes diverse candidates (such as gender, skills, and functions etc.) where possible. All nominations to such positions are deliberated and discussed in the Corporate Governance, Nomination and Compensation Committee which shall evaluate the nominees' competency and credentials and shall make appropriate endorsement and recommendation to the Board.	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		The highlights of the Succession Planning policy are provided in page 22 of the Annual Report.	
Recommendation 2.5			
Board formulates and adopts a policy specifying the relationship between remuneration and performance of key officers and board members.	Compliant	The remuneration structures of the Board take into account the individual functions and responsibilities of the Board members such as Chairman, Vice Chairman or Committee Mandates.  The company measures performance in an annual process which includes the key steps of agreeing to priorities, regular feedback, and year-end performance assessment which aligns with strategic business goals. Company performance is calculated as a separate element of performance.  Allianz PNB Life adheres with the Allianz Performance Management Approach which gives equal importance to WHAT which relates to what is expected of us to perform best in our roles and to contribute to the Allianz' success and strategy, and the HOW relating to behavior, which is as important as the outcomes we deliver. These are shared and transparent across the organization.	
		page 24 of the Annual Report.	
Board aligns the remuneration of key and board members with long-term interests of the company.	Compliant	The Corporate Governance, Nomination and Remuneration	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	-COMPLIANT	Committee is responsible for the review and approval local Remuneration strategy on executive remuneration packages of corporate officers and directors and provide oversight over remuneration of senior management and other key personnel ensuring that compensation is consistent with the Company's culture, financial capacity, business strategy and control environment. The company's compensation plans are	EXPLANATION
Directors do not participate in discussions or deliberations involving his/her own remuneration.	Compliant	benchmarked and reviewed regularly against the market.  The company's Remuneration Policy applies consistent Remuneration Principles to ensure appropriateness and alignment with legal requirements and prevailing market conditions. Any remuneration commitments on behalf of the company follow the applicable authorization rules and are subject to the 4-eyes principle".	-
Recommendation 2.6			
Board has a formal and transparent board nomination and election policy.	Compliant	Article 3, Sections 2, 3, 4 and 9 of the	
Board nomination and election policy is disclosed in the company's Manual on Corporate Governance.  Board nomination and election policy includes how the	Compliant	By Laws provides the entitlement of nominations of stockholders, election	
company accepts nominations from minority shareholders.	Compliant	and term, election in case of vacancies and voting.	
Board nomination and election policy includes how the board reviews nominated candidates	Compliant	Section 11.1.4, page 19 of the	
Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.  Board has a process for identifying the quality of directors that	Compliant Compliant	Corporate Governance Manual states that the nomination and election process provides that when a nominee has all the qualifications and none of	
is aligned with the strategic direction of the company	Compliant	the disqualifications defined by law	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		and rule, the committee shall endorse the nominee to the board.  Section H. Page 27 of the Corporate Governance Manual provides the	
		Shareholders Rights and protection of Minority stockholders' interests.	
		Qualifications of a director are enumerated under sections I.1 and I.2 pages 3-4 of the Corporate Governance Manual.	
		The Board of directors and stockholders shall elect a director in accordance with the <a href="By-Laws">By-Laws</a> .	
		The attached Corporate Governance, Nomination and Compensation Committee Charter also provide the detailed nomination and election process for directors.	
Recommendation 2.7			
Board has overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequently occurring transactions.	Compliant	Our Board of Directors, Management, and staff commit to adopting and adhering to the Policy Guidelines on Related Party Transactions (RPTs). We	
RPT policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions  RPT policy encompasses all entities within the group, taking	Compliant Compliant	recognize the importance of establishing and maintaining policies and procedures governing transactions between related parties to ensure that	
into account their size, structure, risk profile and complexity of operations.	30p.idit	these are only undertaken on an arm's length basis for the financial, commercial, and economic benefit of the Company and the entire group to which the Company belongs. The RPT provides that the COMPANY shall	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		identify and prevent or manage	
		potential or actual conflicts of interest	
		which may arise. Directors and officers	
		with personal interest in the	
		transaction shall abstain from the	
		discussion, approval and management of such transaction or matter affecting	
		the COMPANY. Employees, Officers, or	
		directors who have been remiss in	
		their duties in handling RPTs shall be	
		dealt with in accordance with the Code	
		of Business Conduct.	
		The Board, through the RPT Committee	
		(RPTC), exercises appropriate oversight	
		in the implementation of these	
		guidelines.	
		The summary and details of the	
		material Related Party Transactions	
		("RPT) of the Corporation was	
		presented and confirmed by the	
		stockholders during the 2023 ASM. The	
		same was approved through	
		Resolution No. 2023-SH-05. See	
		Minutes of the 2023 ASM.	
		Please see page 25 of the Annual	
		Report.	
		10001	
		Details of the material RPT are also	
		discussed under Audited Financial	
		Statement.	
Recommendation 2.8			
Board is primarily responsible for approving the selection of	Compliant	Page 10 of the Corporate Governance	
Management led by the Chief Executive Officer (CEO) and the		Manual provides that the minimum	
heads of the other control functions (Chief Risk Officer,		internal control mechanism of the	
Chief Compliance Officer and Chief Audit Executive).		Board's oversight responsibility	

COMPLIANT/NON		
-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	includes the selection of the person	
	who possesses the ability, integrity,	
	and expertise essential for the position	
	of the CEO and selection and	
	appointment of management officers.	
	Annually, the Corporate Governance,	
	Nomination and Compensation	
	Committee evaluates and confirms the	
	appointment of officers of the	
	corporation and endorses these to the	
	board for approval.	
	Please see excerpt from the Minutes of	
	April 2023 CGNCC (Board Resolution	
	No. 2023- CGNCCC-06) which reflects	
	the Nomination of Officers of the	
	Corporation to be elected by the Board	
	of Directors.	
	Meanwhile, the Board approved the	
	appointment of the following	
	management team	
	members/Corporation officers in 2023:	
	Joseph Gross, President and	
	CEO in March 2023	
	2. Chief Information Officer,	
	Josefina Nario in November	
	2023.	
	2023.	
	See 2023 Board Resolutions	
	<b>Appointment of Officers (Board</b>	
	Resolution Nos. 2023-BD-01 and 2023-	
	BD-31).	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Board is primarily responsible for assessing the performance of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	Compliant	Section I.8 of the Corporate Governance Manual provided that one of the responsibilities of the Board of directors is to oversee the selection and performance of senior management. It is the primary responsibility of the board of directors to appoint competent, professional, honest, and highly motivated management team at all times; adopt an effective succession planning program for management; monitor and assess the performance of the management team based on established performance standards that are consistent with the company' strategic objectives and conduct regular review of its policies with the management team.	
Recommendation 2.9			
Board establishes an effective performance management framework that ensures that Management, including the Chief Executive Officer performance is at par with the standards set by the Board and Senior Management.  Board establishes an effective performance management framework that ensures that personnel's performance is at par	Compliant	The company measures performance in an annual process which includes the key steps of agreeing to priorities, regular feedback, and year-end performance assessment. Company performance is calculated as a separate element of performance.	
with the standards set by the Board and Senior Management.		Allianz PNB Life also uses the Allianz Performance Management framework to measure performance, and these are shared and transparent goals across the organization. Please see Corporate Governance Section, page 24 of the Annual Report.	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		A portion of the Board Performance	
		Evaluation form also includes the	
		specific self-assessments answered	
		only by the CEO. Please see attached	
		<b>Board Performance Evaluation Form.</b>	
Recommendation 2.10			
Board oversees that an appropriate internal control system is in	Compliant	Section 1.7.3, page 10 of the Corporate	
place.		<b>Governance Manual provides the</b>	
The internal control system includes a mechanism for	Compliant	Internal Control responsibilities of the	
monitoring and managing potential conflict of interest of the	·	Board.	
Management, members and shareholders			
		In accordance with the Three- Lines-	
		of- Defense model of internal controls	
		of the company, on page 22-23 of the	
		Corporate Governance manual, the	
		functions of Compliance and Risk	
		Management are the second line of	
		controls while the Audit function are	
		exercising the third line of controls.	
		The officers shall have functional	
		reporting lines to respective	
		Group/Global functions.	
		The Conflict of Interest (COI) Policy	
		was presented and approved by the	
		Board of Directors and Management	
		Committee. This policy is disseminated	
		to all employees and is explained to all	
		new hires at the required onboarding	
		seminars.	
		The highlight of the COI policy is in	
		page 26 of the Annual Report which is	
		published on the website.	
		Employees were also required to	
		submit a COI Annual Declaration Form	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		and if applicable, disclosure of details if they find themselves in a conflict-of-	
		interest situation.	
Board approves the Internal Audit Charter	Compliant	Please see link to the highlights of the	
		Internal Audit Policy in page 25 of the Annual Report which is published on	
		the website.	
		The Internal Audit Policy provides the	
		following:  1. Rationale and Scope of	
		application	
		2. General Principles of Internal	
		Audit and Allianz Group	
		3. Specific requirement of the Internal Audit Function	
		4. Internal Audit activities and	
		Processes which includes,	
		establishment of audit universe and derive an audit	
		plan, performance of Internal	
		audit, audit report, follow up,	
		providing advice and establish	
		audit-related principles and	
		procedures. 5. Governance and Roles and	
		responsibilities.	
		Board Resolution Nos. 2023-BD-03 and 2023-BD- 32 provide the approval of	
		the Audit Policy, among the other	
		policies of the Corporation.	
Recommendation 2.11			

	COMPLIANT/NON -COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Board oversees that the company has in place a sound enterprise risk management (ERM) framework to effectively identify, monitor, assess and manage key business risks.  The risk management framework guides the Board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies.	Compliant	The company has a robust risk management framework which implements an Internal Risk Control System reviewed periodically and a risk management team which directly reports to the Audit, Compliance and Risk Management Committee (ACRMC).  One of the responsibilities of the Audit, Compliance and Risk Management Board Committee is to assist the Board in fulfilling its oversight responsibility on Risk Management. The details of activities are enumerated in the ACRMC Charter.  Please see Risk Management Section, pages 18-19 of the Annual Report.	
Recommendation 2.12			
Board has a Board Charter that formalizes and clearly states its roles, responsibilities and accountabilities in carrying out its fiduciary duties.	Compliant	Please see link to the <u>Corporate Governance Page</u> in the	
Board Charter serves as a guide to the directors in the performance of their functions.	Compliant	company website.	
Board Charter is publicly available and posted on the company's website.	Compliant		
Principle 3: Board committees should be set up to the extent pos	ssible to support th	e effective performance of the Board's fun	ctions, particularly with

Principle 3: Board committees should be set up to the extent possible to support the effective performance of the Board's functions, particularly with respect to audit, risk management, related party transactions, and other key corporate governance concerns, such as nomination and remuneration. The composition, functions and responsibilities of all committees established should be contained in a publicly available Committee Charter

Recommendation 3.1			
Board establishes board committees that focus on specific	Compliant		
board functions to aid in the optimal performance of its roles		The Board is composed of the	
and responsibilities.		following committees:	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		1. Corporate Governance, Nomination and Compensation Committee (GCNC)  2. Audit, Compliance and Risk Management, and Compliance Committee (ACRMC)  3. Related Party Transactions Committee (RPTC)  4. Investments Committee 5. Executive Committee (EXCOM)  Please see page 21 of the Annual Report, and link to the Board Charters in the Corporate Governance page of the website.	
Recommendation 3.2			
Board establishes an Audit Committee to enhance its oversight capability over the company's financial reporting, internal control system, internal and external audit processes, and compliance with applicable laws and regulations,	Compliant	Included in the responsibilities of the Audit, Compliance and Risk Management Committee (ACRMC) are the following:  1. Assist the Board in fulfilling its oversight responsibilities on financial reporting process, system of internal control and audit process.  2. Recommend the appointment, reappointment, and removal of the external auditor.  Please see link to the ACRMC Charter.	
Audit Committee is composed of at least three appropriately qualified non-executive directors, the majority of whom, including the Chairman is independent.	Compliant	Considering the size of the corporation and the small size of the board (there are only 7 directors, two of whom are independent directors), the board	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	-COIVIPLIANT	assigned all of the independent directors and two (2) of the non-executive directors in the ACRMC which exercises the responsibilities of these three combined functions: Audit, Compliance and Risk Management Committee (ACRMC).  Please see information on the members of the ACRMC Committee including their qualifications and type of directorship on page 21 of the	EXPLANATION
		Annual Report.	
All the members of the committee have relevant background, knowledge, skills, and/or experience in the areas of accounting auditing and finance.	Non-Compliant,		The Audit, Compliance and Risk Management Committee (ACRMC) is chaired by Mr. Silvius von Lindeiner, an Independent Director. Members include Mr. Federico Pascual, Independent Director, Mr. Giulio Slavich, and Alexander Grenz, both Non-Executive Directors (NDE)  Please see respective profile on pages 28-29 of the Annual Report.  While none of the three members are accountants/auditors, each of them has diverse and relevant experience in financial and insurance

COMPLIANT/NON		
-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION directorships, and leadership
		positions.
		·
		Mr. Silvius Von Lindeiner has
		over 40 years of experience
		in the insurance industry and
		held leadership positions in
		Munich, Singapore, Kuala
		Lumpur, Malaysia, and Manila.
		iviaiiiia.
		Federico Pascual holds
		bachelor's degree in arts at
		the Ateneo de Manila
		University and Bachelor of
		Laws (Member, Law Honors
		Society) at the University of
		the Philippines. He also
		completed his master's
		degree in law at Columbia University.
		Offiversity.
		Alexander Grenz is the
		former CEO of Allianz PNB
		Life and current Country
		Manager and President
		Director of Allianz Life
		Indonesia. graduated from
		the University of Applied
		Sciences, Regensburg, Germany with a degree in
		Business Administration
		specialized in Banking,
		Investment and Financial
		Management.
		One of the committee
		members, Mr. Giulio Slavich

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
The Chairman of the Audit Committee is not the Chairman of the Board or of any other committee	Non-compliant	ADDITIONAL INFORMATION	even holds a degree in Statistics and Actuarial Science (110/110 with honours) from University of Trieste, Italy. He also completed his master's degree in insurance and risk Management (high honour) from MIB School of Management Trieste, Italy and is an Italian qualified actuary.  Considering the size of the corporation and the small size of the board (only 7 directors), the required functions of an Audit Committee is combined in one committee with Compliance and Risk Management. The objectives of having an Audit Committee are met by the current Audit, Compliance and Risk management Committee (ACRMC) given the scale of the business.  Please see Mr. Silvius von
			Lindeiner's profile on page 29 of the Annual Report.
Recommendation 3.3			
Board establishes a Corporate Governance Committee tasked to assist the Board in the performance of its corporate governance responsibilities, including the functions that were	Compliant	Please see link to the Corporate Governance, Nomination and Compensation Committee Charter (CGNC).	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
formerly assigned to a Nomination and Remuneration Committee			
Corporate Governance Committee is composed of at least three members, majority of whom should be independent directors.	Non- Compliant		Considering the size of the corporation and the small size of the board (there are only 7 directors, two of whom are independent directors), the board assigned all of the independent directors and three (3) non-executive directors in the CGNC which exercises the responsibilities of these three combined functions: Corporate Governance, Nomination and Compensation Committee (CGNC).  Please see information on the members of the CGNC Committee including their qualifications and type of directorship on page 21 of the Annual Report.
Chairman of the Corporate Governance Committee is an independent director.	Compliant	The Corporate Governance, Nomination and Compensation Committee is chaired by Mr. Silvius von Lindeiner, an independent director. Please see page 21 of the Annual Report.	
Recommendation 3.4			
Board establishes a separate Board Risk Oversight Committee (BROC) that should be responsible for the oversight of a	Non-compliant		Considering the size of the Corporation and the small

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
company's Enterprise Risk Management system to ensure its			size of the board (there are
functionality and effectiveness.			only 7 directors) the Risk
BROC is composed of at least three members, the majority of	Non-compliant		Oversight function is
whom should be independent directors, including the			combined in the Audit,
Chairman.			Compliance and Risk
The Chairman of the BROC is not the Chairman of the Board or			Management Committee
of any other committee.	Non-Compliant		(ACRMC). Please see
At least one member of the BROC has relevant thorough	Compliant		attached ACRMC charter
knowledge and experience on risk and risk management,			which enumerates the
			specific responsibilities.
		Mr. Giulio Slavich who is a member of the Audit, Compliance and Risk Management Committee (ACRMC) completed his master's degree in Insurance and Risk Management (high honour) from MIB School of Management Trieste, Italy.	The ACRMC is chaired by Mr. Silvius von Lindeiner, an independent director. It is composed of 3 other Independent and Non-Executive directors including Mr. Giulio Slavich who completed his master's degree in insurance and risk Management (high honour) from MIB School of Management Trieste, Italy.  The objectives of having a separate Risk Committee are met by the current Audit, Compliance and Risk Management Committee given the scale of the business.  Respective profile of
			committee members is
		His profile is provided on page 29 of	provided on pages 28-29 of
		the Annual Report.	the Annual Report.

	COMPLIANT/NON -COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 3.5			
The Board establishes a Related Transactions (RPT) Committee, which is tasked with reviewing all material related party transactions of the company,	Compliant	Please see link to the Related Party Transactions Committee Charter.	
RPT Committee is composed of at least three non-executive directors, majority of whom should be independent, including the Chairman.	Compliant	The RPT Committee is composed of two (2) Independent Directors, including the Committee Chairman and one (1) Non-Executive Director.  Please refer to page 21 of the Annual Report on the composition of the RPT Committee and pages 28-29 for the respective profile.	
Recommendation 3.6			
All established committees have a Committee Charters stating in plain terms their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information.	Compliant	All the required information, particularly the functions of the Committee that are necessary for performance evaluation purposes, are contained in the Board Committee Charters.  Please see the link to the Board Committee Charters.	
Committee Charters provide standards for evaluating the performance of the Committees	Compliant	All committee charters provide standards for evaluating the performance of the Committees. Please see the link to the Board Committee Charters.	
Committee Charters were the company's website.	Compliant	Please see link to company's Corporate Governance page.	

Principle 4: To show full commitment to the company, the directors should devote the time and attention necessary to properly and effectively perform their duties and responsibilities, including sufficient time to be familiar with the corporation's business.

	COMPLIANT/NON	ADDITIONAL INFORMATION	EVELANATION
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 4.1			
The Directors attend and actively participate in all meetings of	Compliant	Please see summary of Board meeting	
the Board, Committees and shareholders in person or through		Attendance in the Corporate	
tele-/videoconferencing conducted in accordance with the		Governance section, page 22 of the	
rules and regulations of the Commission.		Annual Report.	
		Attached excerpt from the November	
		2023 Board Meeting minutes which	
		provides that the videoconferencing of	
		the board and/or committee meetings	
		are in accordance with the rules and	
		regulations.	
The directors review meeting materials for all Board and	Compliant	Please see attached <u>Secretary</u>	
Committee meetings		<b><u>Certificate</u></b> that all meeting materials	
		were sent to the directors five (5)	
		business days before the board	
		meetings in 2023.	
The directors ask the necessary questions or seek clarifications		Please see excerpts from the Board	
and explanations during the Board and Committee meetings.		meeting minutes in November 2023	
		which mention clarifications of board	
		during the board meeting.	
Recommendation 4.2			
Non-executive directors concurrently serve as directors to a	Compliant	Pertinent provision is specified under	
maximum of five Insurance Commission Regulated Entities		Section I.6. Multiple Board Seats, page	
(ICREs) and publicly-listed companies to ensure that they have		8 of the Corporate Governance	
sufficient time to fully prepare for meetings, challenge		Manual.	
Management's proposals/views, and oversee the long-term			
strategy of the company.		The Annual Disclosure of Directorship	
		was likewise tabled for discussion in	
		the November 2023 Board meeting.	
		This ensures that all directors are	
		compliant with this requirement.	
		Please see agenda items and excerpt	
		from the minutes of November 2023	
		board meeting.	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		See respective Board profile on pages 28-29 of the Annual Report.	
Recommendation 4.3			
The directors notify the company's board where he/she is an incumbent director before accepting a directorship in another company.	Compliant	The Annual Disclosure of Directorships was tabled for discussion in the November 2023 Board meeting.  Please see excerpt from the November 2023 Board meeting agenda and minutes.	
Principle 5: The Board should endeavor to exercise an objective	and independent j	udament on all corporate affairs	<u> </u>
Recommendation 5.1	, , , , , , , , , , , , , , , , , , ,	, , , , , , , , , , , , , , , , , , , ,	
The Board is composed of at least twenty percent (20%) independent directors	Compliant	The Company has two independent directors who constitute 29% of the membership of the Board. Meanwhile, six out of the seven members, or 86% of the Board, are Non-Executive Directors, including the independent directors.  Please see pages 28-29 of the Annual Report.	
Recommendation 5.2			
The independent directors possess all the necessary qualifications and none of the disqualifications to hold the position.	Compliant	The qualifications of the independent directors are provided on pages 5-6 of the Corporate Governance Manual.  The nomination and election criteria of directors were presented in the April 2023 Corporate Governance and Nomination and Compensation Committee (CGNCC) meeting. This includes the compliance with the	

	COMPLIANT/NON		
	-COMPLIANT	board's continuing education/training hours, number of directorships. The nominees were also pre-screened by the Committee in accordance with the Corporation's Fit and Proper Policy. Based on the qualifications of directors, as provided in the Corporate Governance Manual, all directors possess the qualifications and none of the disqualifications defined by the law and rule.  Please see attached excerpt from the minutes of the April 2023, CGNCC Meeting.	EXPLANATION
Recommendation 5.3			
The independent directors serve for a maximum cumulative term of nine years.  As far as Insurance Companies are concerned, the foregoing term limit shall be reckoned from 02 January 2015 while the reckoning date for the Pre-Need Companies and Health Maintenance Organizations shall be from 21 September 2016. For other covered entities, all previous terms served by existing Independent Directors prior to the effectivity of this Circular shall not be included in the application of the term limit prescribed in this item.	Compliant	Our Independent Directors, Mr. Silvius Von Lindeiner and Federico Pascual are in their 8 <sup>th</sup> year since their election on June 5, 2016.  Please see Board of Directors profile on page 29 of the Annual Report.	
The company bars an independent director from serving in such capacity after the term limit of nine years.	Compliant	Terms and Limits of Independent Directors reference to IC CL 2018-36 dated June 26, 2018, were discussed in pages 4-5 of the Corporate Governance Manual. 1	

<sup>1</sup> Reference to IC CL 2018-36, the foregoing term limit shall be reckoned from 02 January 2015. The same is provided on page 5 of the Corporate Governance Manual.

	COMPLIANT/NON -COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
In the instance that the company retains an independent director in the same capacity after nine years, the board submits to the insurance Commission a formal written justification and seek shareholders' approval during the annual shareholders' meeting.	Not Applicable	The Independent Directors, Mr. Silvius Von Lindeiner and Federico Pascual are in their 8 <sup>th</sup> year since their election on June 5, 2016.  The Board of Directors profile which reflects years of directorship with the company are provided on page 29 of the Annual Report	EXPLANATION
Recommendation 5.4			
The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals,	Compliant	The Chairman of the Board of Allianz PNB Life Insurance Inc. is Dr. Lucio Tan while Joseph Gross is the CEO.  See page 28 of the Annual Report.	
The Chairman of the Board and Chief Executive Officer has clearly defined responsibilities.	Compliant	The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals.  Respective roles and responsibilities are discussed on pages 15 and 20 of the Corporate Governance Manual.	
Recommendation 5.5			
If the Chairman of the Board is not an independent director or where the roles of Chairman and CEO are being held by one person, the Board should designate a lead director among the independent directors.	Compliant	The Chairman of the Board is a Non-Executive Director. In December 2020, the Board appointed Mr. Silvius von Lindeiner as the Lead Independent Director. Functions of the Lead Independent Director are discussed under Section I.3 Lead Independent Director, page 4 of Corporate Governance Manual.	

COMPLIANT/NON	ADDITIONAL INFORMATION	EXPLANATION
COM ENTRY	ABBITIONAL IN CHANKITON	EXI EXIVATION
Compliant	The Related Party Transactions Policy of the company provides that the COMPANY shall identify and prevent or manage potential or actual conflicts of interest which may arise. The members of the board, stockholders, and management shall disclose to the board whether they directly, indirectly or on behalf of third parties, have a financial interest in any transaction or matter affecting the COMPANY. Directors and officers with personal interest in the transaction shall abstain from the discussion, approval and management of such transaction or matter affecting the COMPANY. Employees, Officers or directors who have been remiss in their duties in handling RPTs shall be dealt with in accordance with the Code of Conduct.  The highlights of the Related party Transaction Policy of the company are provided on page 25 of the Annual Report.	
Compliant	Meeting of NEDs with External Auditors, Heads of Compliance, Internal Audit and Risk and without the CEO was held in March 2023 and February 2024 respectively. These were led by Mr. Silvius von Lindeiner,	
	Compliant	Compliant  The Related Party Transactions Policy of the company provides that the COMPANY shall identify and prevent or manage potential or actual conflicts of interest which may arise. The members of the board, stockholders, and management shall disclose to the board whether they directly, indirectly or on behalf of third parties, have a financial interest in any transaction or matter affecting the COMPANY.  Directors and officers with personal interest in the transaction shall abstain from the discussion, approval and management of such transaction or matter affecting the COMPANY.  Employees, Officers or directors who have been remiss in their duties in handling RPTs shall be dealt with in accordance with the Code of Conduct.  The highlights of the Related party Transaction Policy of the company are provided on page 25 of the Annual Report.  Compliant  Meeting of NEDs with External Auditors, Heads of Compliance, Internal Audit and Risk and without the CEO was held in March 2023 and February 2024 respectively. These

COMPLIANT/NON	ADDITIONAL INFORMATION	EVELANIATION
-COIVIPLIANT	Attached are the excerpts from the March 2023 and March 2024 Board meeting agenda.	EXPLANATION
•		out evaluations to appraise its
, a congress		
Compliant	The Board conducts an annual self- assessment of their individual performance, Board performance, and	
Compliant	performance as members of various	
Compliant	criteria. Portions of the said Board	
Compilant	include the specific self-assessments answered only by the Chairman of the Board and the CEO.	
	See copy of the <u>Board's Performance</u> <u>Evaluation Form</u> .	
	Please see portion of the <u>agenda and</u> <u>minutes of the board meeting last</u>	
	summary of Board Performance assessments.	
	See Corporate Governance Section, page 24 of the Annual Report.	
Compliant	Please see portion of the October 2020 board minutes of the meeting which confirms the same.	
	-COMPLIANT  ugh an assessment part mix of background  Compliant  Compliant  Compliant  Compliant	Attached are the excerpts from the March 2023 and March 2024 Board meeting agenda.  The Board should regularly carry of the mix of backgrounds and competencies  The Board conducts an annual selfassessment of their individual performance, Board performance, and performance as members of various Board Compliant  Performance Evaluation form also include the specific self-assessments answered only by the Chairman of the Board and the CEO.  See copy of the Board's Performance Evaluation Form.  Please see portion of the agenda and minutes of the board meeting last November 2023 which discusses the summary of Board Performance assessments.  See Corporate Governance Section, page 24 of the Annual Report.  Please see portion of the October 2020 board minutes of the meeting which

	COMPLIANT/NON -COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 6.2			
Recommendation 6.2  Board has in place a system that provides, at the minimum, criteria and processes to determine the performance of the Board, individual directors and committees.  The system allows for a feedback mechanism from the shareholders.	Compliant	The following are the criteria in the Performance Evaluation of the Board:  Board of Directors A. Board Structure B. Specific Duties and Responsibilities of the Board of Directors C. Specific Duties and Responsibilities  Board of Committees Assessment is based on Responsibilities in the Committee Charters.  The Performance Evaluation also includes specific self-assessments answered only by the Chairman of the Board and the CEO.  See copy of the Board's Performance Evaluation Form.  The Corporate Governance Nomination Compensation Committee (CGNC) sends these assessment forms to every director, collects the completed forms, prepares a summary report and conduct an annual deliberation of the respective	
		individual and committee performances.  Please see excerpts from the agenda and minutes of the board meeting last November 2023 which discuss the	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		summary of Board Performance assessments.	
Principle 7: Members of the Board are duty-bound to apply high	ethical standards,	taking into account the interests of all sta	keholders
Recommendation 7.1			
Board adopts a Code of Conduct and Ethics which, provide information on or link/reference to the company's Code of Business Conduct and Ethics. and Ethics, which provide standards for professional and ethical behavior, as well as articulate acceptable and unacceptable conduct and practices in internal and external dealings of the company	Compliant	The Allianz Code of Conduct reflects the company's values and principles and gives guidance in our actions and decisions. It provides standards of professional conduct and ethics within the organization wherein we are reminded of our commitments to operate in culture where 1) We treat each other with respect; 2) We act with integrity 3) We are transparent, and we tell the truth and 4) We take ownership and responsibility.  Please see link to the Code of Conduct in the company's website.	
The Code is properly disseminated to the Board, senior management, and employees	Compliant	The Code of Conduct was presented and approved by the Board of Directors and Management Committee and disseminated to all employees. The same applies to all new hires at the required on-boarding seminars. The Code of Conduct Refresher Training was rolled out to all employees in November 2023. The Code of Conduct is found in the Company website.  In December 2023, the Board also completed the Code of Conduct Online Training and Certification.	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		See Code of Coduct section, page 26 of the Annual Report.  See copy of Statement of Compliance template. This serves as proof of dissemination and understanding of the Code and other related/relevant policies.	
The Code is disclosed and made available to the public through the company website.	Compliant	The Code of Conduct may be found at the Corporate Governance page in the company website.	
Recommendation 7.2			
Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics.	Compliant	The Board of Directors, the Senior management and all employees of Allianz PNB Life are required to comply	
Board ensures the proper and efficient implementation and monitoring of compliance with company internal policies.	Compliant	with the Code of Conduct. Everyone is encouraged speak up on any concerns about possible ethical violations or alleged non-compliance with the Code of Conduct and shall be referred to the appropriate channel including the Board of Directors, Compliance, and Human Resources Department for proper investigation.	
		The Code of Office Decorum Policy, which applies to all employees of Allianz PNB Life shall govern dealings with clients, shareholders, partners, and co-employees. It incorporates by reference the company policies as may be applicable such as The Code of Conduct, Compliance policies, Anti-	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		Sexual harassment Policy. This is	
		disseminated to employees and	
		included in the required onboarding	
		seminars.	
		Allianz PNB Life Guideline on	
		Whistleblowing is communicated	
		regularly through email and is	
		available at the company website. This	
		is to ensure that illegal or improper	
		conduct within the Company or in the	
		name of an Allianz entity can be	
		addressed appropriately within Allianz.	
		This protects Allianz and its	
		subsidiaries, employees, and other	
		stakeholders globally from the results	
		and effects of illegal or improper	
		conduct.	
		See copy of Statement of Compliance	
		template. This serves as proof of	
		dissemination and understanding of	
		the Code and other related/relevant	
		Compliance policies.	
Principle 8: Members of the Board are duty-bound to apply high	ethical standards,	taking into account the interests of all sta	keholders
Recommendation 8.1			
Board establishes corporate disclosure policies and procedures	Compliant	G. Reportorial and Disclosure System,	
to ensure a comprehensive, accurate, reliable and timely report		Page 6 of the Corporate Governance	
to shareholders and other stakeholders that give a fair and		Manual provides procedures to ensure	
complete picture of a company's financial condition, results		timely report to shareholders and	
and business operations.		stakeholders about the complete	
		picture of the company's financial	
		condition, results, and business	
		operations.	
		See page 3 of the Annual Report.	

COMPLIANT/NON				
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
		Relevant reports were submitted in a timely manner. Please see link to the financial reports submitted to IC for covered year 2023:  Annual Financial Statement Quarterly Statistical Report on		
		Selected Financial Data		
Recommendation 8.3				
Board fully discloses all relevant and material information on individual board members to evaluate their experience and qualifications and assess any potential conflicts of interest that might affect their judgment.	Compliant	Directors' academic qualifications, membership on other boards, other executive positions, professional experience, expertise and relevant trainings attended are provided on pages 23, 28-29 of the Annual Report.		
Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications and assess any potential conflicts of interest that might affect their judgement.	Compliant			
Recommendation 8.4				
Company provides a clear disclosure of its policies and procedure for setting Board remuneration, including the level and mix of the same in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code	Compliant	The Company's Remuneration system is annually reviewed by the Senior management and Corporate Governance, Nomination and Compensation Committee (CGNC). The review includes an assessment of the appropriateness of the Remuneration system and alignment with legal and regulatory requirements.  For Senior Management or ManCom members or key Function Holders, the Company applies specific compensation principles with regard to performance measurement as well as deferral and downloads adjustments of variable Compensation. The implementation of these principles		
Company provides a clear disclosure of its policies and procedure for setting Executive remuneration, including the level and mix of the same in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code.	Compliant			

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		shall be guided by the principle of proportionality.  See page 24 of the Annual Report.	
Company discloses the remuneration on an individual basis, including termination and retirement provisions.		The remuneration structures of the Board take into account the individual functions and responsibilities of the Board members such as Chairman, Vice-Chairman, or Committee Mandates.  Each member of the Board shall be entitled to receive compensation (per diem) and an annual bonus for service rendered as Director. The attending directors/advisors shall only be entitled to per diem for meetings that constitute a quorum. All fees are net or after applicable withholding tax.  The Board received a total of Php 1,813,813.18 representing per diems and bonuses for the year 2023.  See page 24 of the Annual Report.	
Recommendation 8.5			
Company discloses its policies governing Related Party Transactions (RPTs)and other unusual or infrequently occurring transactions	Compliant	The Related Party Transaction policy of the company recognizes the importance of establishing and maintaining policies and procedures governing transactions between related parties to ensure that these are only undertaken on an arm's length basis for the financial, commercial, and	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		economic benefit of the Company and the entire group to which the Company belongs. It provides that the COMPANY shall identify and prevent or manage potential or actual conflicts of interest which may arise. Directors and officers with personal interest in the transaction shall abstain from the discussion, approval and management of such transaction or matter affecting the COMPANY. Employees, Officers or directors who have been remiss in their duties in handling RPTs shall be dealt with in accordance with the Code of Business Conduct.  The Board, through the RPT Committee (RPTC), exercises appropriate oversight in the implementation of these guidelines. See page 25 of the Annual Report.  RPT disclosures are discussed in the Audited Financial Statement.	
Company discloses material or significant RPTs in its Annual Company Report or Annual Corporate Governance Report, reviewed and approved by the Board, and submitted for confirmation by majority vote of the stockholders in the annual stockholders' meeting during the year.	Compliant	The summary and details of the material Related Party Transactions ("RPT) of the Corporation was presented and confirmed by the stockholders during the 2023 ASM. The same was approved through Resolution No. 2023-SH-05. See Minutes of the 2023 ASM.  RPT disclosures are discussed in the company's Audited Financial Statement.	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 8.7			
Company's Corporate Governance Policies programs and		Please see link to the Corporate	
procedures are contained in its Manual on Corporate		Governance Manual.	
Governance (MCG)	Compliant		
		Please see the link to the company's	
		Corporate Governance page where the	
		Corporate Governance manual is	
Company's MCG is posted on its company website.	Compliant	posted.	
Principle 9: The company should establish standards for the appr	•	f an external auditor, and exercise effective	oversight of the same to
strengthen the external auditor's independence and enhance au	dit quality		
Recommendation 9.1			
Audit Committee has a robust process for approving and	Compliant	Please see page 3 of the Audit,	
recommending the appointment, reappointment, removal, and		Compliance, and Risk Management	
fees of the external auditors.		Committee Charter.	
The appointment, reappointment, removal, and fees of the	Compliant	In the April 2023 ASM, a total of 23,749	
external auditor is recommended by the Audit Committee,		votes or 100% of shares present	
approved by the Board and ratified by the shareholders		ratified the appointment of PwC (Isla	
		Lipana & Co.), the company's external	
		auditor. (Resolution No. 2023-SH-03)	
		Discourse of the 2022 Assessed	
		Please see Minutes of the 2023 Annual	
Francisco de Cilia de La collectica de l	NI - I P I-I -	Stockholders Meeting (ASM).	
For removal of the external auditor, the reasons for removal or	Not applicable	The company has not removed any	
change are disclosed to the regulators and the public through		external auditors yet.	
the company website and required disclosures.			
Recommendation 9.2			
Audit Committee charter includes the Audit Committee's	Compliant		
responsibility on:			
i. assessing the integrity and independence of external			
auditors; ii. exercising effective oversight to review and monitor		The second of the second state of the second s	
the external auditor's independence and objectivity; and		The responsibilities of the Audit	
iii. Exercising effective oversight to review and monitor the effectiveness of the audit process, taking into consideration		function are provided in the Audit,	
relevant Philippine professional and regulatory requirements.		Compliance and Risk Committee	
Audit Committee Charter contains the Committee's	Compliant	Charter. (ACRMC)	
	Compilant	Please see link to the ACPIAC Charter	
responsibility on reviewing and monitoring the external auditor's suitability and effectiveness on an annual basis.		Please see link to the <u>ACRMC Charter</u> .	
auditor's Suitability and effectiveness off aff affilial basis.	J		

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 9.3			
Company discloses the nature of non-audit services performed	Compliant	No non-audit services were performed	
by its external auditor in the Annual Report to deal with the		by the external auditor in 2023.	
potential conflict of interest,			
		See page 25 of the Annual Report.	
Audit Committee stays alert for any potential conflict of	Compliant	Section VIII.2, Page 23 of the Corporate	
interest situations, given the guidelines or policies on non-audit	·	Governance manual provides that the	
services, which could be viewed as impairing the external		External Auditor of the Company shall	
auditor's objectivity.		not at the same time provide internal	
		audit services to the Company. Non-	
		audit work may be given to the	
		external Auditor provided it does not	
		conflict with his duties as an	
		independent auditor or does not pose	
		a threat to its independence.	
		Places are limited the Company	
		Please see link to the Corporate	
		Governance Manual which provides the same.	
Principle 10: The company should ensure that the material and	renortable non-fina		od .
Recommendation 10.1	Teportubie non-jine	metar and sustainability issues are disclose	.u.
Board has a clear and focused policy on the disclosure of non-	Compliant	Allianz PNB Life believes that high-	
financial information, with emphasis on the management of	·	quality disclosure and transparency is a	
economic, environmental, social and governance (EESG) issues		prerequisite for the exercise of	
of its business, which underpin sustainability		ownership responsibilities by	
		shareholders. It also helps the public	
		understand the Company's activities,	
		policies, and performance with regard	
		to environmental and ethical	
		standards as well as its relationship	
		with stakeholders and communities	
		affected by its operation. This is likely	
		to lead to a more conducive	
		environment for the adoption of	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		policies oriented towards sustainable	
		growth. See "Disclosure and	
		Transparency" under the Corporate	
		Governance section, page 24 of the	
		Annual Report.	
Company adopts a globally recognized standard/framework in		The Allianz ESG Integration Framework	
reporting sustainability and non-financial issues.		describes our ESG approach and	
		decision-making criteria, including the	
		details on the international standards,	
		frameworks and guidance documents	
		on which Allianz bases its approach.	
		Bloom of the Associ	
		Please see page 1 of the Annual	
		Report.	
		Sustainability Leadership	
		Allianz, for whom sustainability has	
		been a business priority for many	
		years, continues to be recognized in	
		the top field of sustainable insurance	
		companies. Allianz scored 82 (out of	
		100) in the S&P Global Corporate	
		Sustainability Assessment in	
		November 2023, underlying Dow Jones	
		Sustainability Index (DJSI) is one of the	
		world's most recognized sustainability	
		ratings. Allianz is a longstanding	
		member of the DJSI, initially choosing.	
		it because of the quality of the rating	
		methodology and its importance to	
		investors.	
		In 2023, Allianz once again	
		demonstrated its industry leadership	
		in sustainability by publishing its first	
		comprehensive net-zero transition	
	Compliant	plan – with concrete milestones to be	

	COMPLIANT/NON			
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
		achieved by 2030 – detailing its		
		commitment to achieve net-zero		
		emissions in the investment of		
		policyholder funds and property and		
		casualty portfolios by 2050.		
		See page 4 "Sustainability Leadership"		
		section of the Annual Report.		
		Source:		
		https://www.allianz.com/en/press/news/co		
		mmitment/environment/231211-allianz-		
		<u>dow-jones-sustainability-index-recognizes-</u> allianz-as-a-sustainable-insurer.html		
		amanz as a-sastamable-msarer.nam		
Principle 11: The company should maintain a comprehensive and cost-efficient communication channel for disseminating relevant information. This				
channel is crucial for informed decision-making by investors, stakeholders and other interested users.				
Recommendation 11.1				

Recommendation 11.1			
The company should have a website to ensure a comprehensive, cost efficient, transparent, and timely manner of disseminating relevant information to the public.	Compliant	The company uses its website, various Social Media platforms such as Facebook, Instagram, LinkedIn, Twitter, and YouTube to disseminate relevant information to the public.	
		Please see links to the said Social Media pages: Website: <a href="https://www.allianzpnblife.ph/index.html">https://www.allianzpnblife.ph/index.html</a>	
		Facebook: https://www.facebook.com/allianzpnblifeofficial/  Instagram: https://www.instagram.com/allianzpnblifeofficial/	
		LinkedIn  https://www.linkedin.com/company/allianzpnblifeoffic ial/	

	COMPLIANT/NON -COMPLIANT	ADDITIONAL INFORMATION	EVELANATION
	-CONFLIANT	ADDITIONAL INFORMATION  Twitter: https://twitter.com/azphofficial  You Tube: https://www.youtube.com/channel/UCeunCC9Crnn8a VTDfB1C8fA	EXPLANATION
Principle 12: To ensure the integrity, transparency, and proper ginternal control system and enterprise risk management frames	•	onduct of its affairs, the company should I	have a strong and effective
Recommendation 12.1			
Company has an adequate and effective internal control system in the conduct of its business.	Compliant	The Internal Audit Universe is defined and revised annually based on a risk-based approach. Allianz uses a five (5) year audit cycle. From the risk assessment, the annual audit plan is established and approved by the President and CEO and the Audit, Compliance, and Risk Management Committee (ACRMC). The Chief Audit Executive (CAE) reports on a regular basis to the ACRMC on the results of its completed audits including its audit findings and recommendations to improve the company's internal controls. Internal Audit also provides consulting activity to Management to improve the business processes of the organization.  See page 25, "Audit" in the Corporate Governance Section of the Annual Report.	
Company has an adequate and effective enterprise risk management framework in the conduct of its business.	Compliant	The company has a robust risk management framework which implements an Internal Risk Control System) reviewed periodically and a	

COMPLIANT/NON		
-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	risk management team which directly	
	reports to the ACRMC.	
	With the RBC (Risk-Based Capital) 2	
	Framework being the binding	
	regulatory regime since 2017, risks are	
	primarily measured and steered based	
	on the risk profile underlying our	
	regulatory capital requirement. In	
	adherence with the Allianz Group's	
	capital management philosophy,	
	capitalization limits and alert levels are	
	_	
	defined and adopted based on the	
	results of stress testing exercises,	
	ensuring us ample room to maneuver	
	even during adverse scenarios.	
	Our capital position is closely	
	monitored monthly, complemented by	
	regular stress testing. This gives us a	
	deep understanding of our risk	
	exposure and allows us to take	
	appropriate measures to ensure our	
	capital and solvency strength even in	
	adverse scenarios.	
	As a supplement to the regulatory	
	framework, we implemented the Top	
	Risk Assessment framework in	
	adherence to Allianz Group's risk	
	management standard which is a	
	structured and systematic process to	
	identify and remedy significant threats	
	to financial results, operational	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		viability, reputation and the delivery of	
		key strategic objectives, regardless of	
		whether they can be quantified or not.	
		The top risks are reviewed annually	
		and form part of the overall risk	
		appetites. The risk rating is assigned to	
		the corresponding target and in case	
		the actual risk rating is higher than the	
		target risk rating, the risk owner is	
		responsible for ensuring that a risk	
		mitigation plan is in place.	
		The top risk in terms of contribution to our capital consumption are credit and underwriting risk. These risks are inherent given the nature in our Life and Health business segments, which cannot be fully mitigated. In order to manage the risks, our strategic asset allocation, capital management and underwriting risk management framework constantly seek to control the exposure to these risks through the regular monitoring, evaluation, forecasting and ensure that the exposure are within risk appetites through limit framework.  See further details under the Risk Management Section, pages 18-19 of the Annual Report.	
Recommendation 12.2			
Company has in place an independent internal audit function	Compliant	The Company has an Internal Audit	
that provides an independent and objective assurance, and		Department whose main function is to	
consulting services designed to add value and improve the		provide an independent, objective	
company's operations.		assurance and consulting activity	
		designed to add value and improve	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	-COMPLIANT	Allianz PNB Life's operations. It accomplishes its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control, and governance processes. It is headed by a Chief Audit Executive (CAE) appointed by the Board of Directors. To maintain its independence, the CAE reports functionally directly to the Audit, Compliance, and Risk Management Committee (ACRMC) and administratively to the President and CEO.  Based on the company's Audit Policy, outsourcing of the Internal Function to external providers is not permitted; any exception must be pre-approved in writing by the Head of Group Audit. See page 25 of the Annual Report.	EXPLANATION
Recommendation 12.3			
The company has a qualified Chief Audit Executive (CAE) appointed the Board	Compliant	The Internal Audit function of the company Is headed by Mr. Gregorio	
CAE oversees and is responsible for the internal audit activity of the organization, including that portion that is outsourced to a third party service provider.	Compliant	Balatan Jr. He is a Certified Internal Auditor (CIA) and a Certified Public Accountant (CPA). He has over 19 years of experience in the field of Internal Auditing gained from Banking, Telecommunications, Distribution, and Insurance.  Please see page 25 "Audit" under the Corporate Governance section of the Annual Report.	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
In case of a fully outsourced internal audit activity, a qualified	Compliant	Based on the company's Audit Policy,	
independent executive or senior management personnel is		outsourcing of the Internal Function to	
assigned the responsibility for managing the fully outsourced		external providers is not permitted;	
internal audit activity.		any exception must be pre-approved in	
		writing by the Head of Group Audit.	
		The company has an Internal Audit	
		function headed by. Mr. Gregorio	
		Balatan Jr. He is a Certified Internal	
		Auditor (CIA) and a Certified Public	
		Accountant (CPA).	
		His profile is provided on page 25 of	
		the Annual Report.	
Recommendation 12.4	- 1		
The company has a separate risk management function to	Compliant	Allianz PNB Life adopts a strong risk	
identify, assess and monitor key risk exposures.		culture, supported by a robust risk	
		governance and control structure that	
		adheres to international standards.	
		The general responsibilities of the Risk	
		Management function include	
		identifying the key risk exposures,	
		assessing and measuring the extent of	
		exposures, monitoring and	
		determining the corresponding capital	
		requirement in accordance with	
		regulatory and internal capital	
		adequacy assessment and provide	
		advice whether particular risks are	
		acceptable and consistent with board	
		approved policies on risk tolerance and	
		the effectiveness of corresponding risk	
		mitigation measures. These are being	
		reported to the Board and Senior	
		management on a regular basis.	

	COMPLIANT/NON	ADDITIONAL INFORMATION	EVOLANIATION
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		See pages 18-19, Risk Management section of the Annual Report. See page 25 of the Corporate Governance Manual	
Recommendation 12.5			
In managing the company's Risk Management System, the company has a Chief Risk Officer (CRO), who is the ultimate champion of Enterprise Risk Management (ERM).	Compliant	Our Chief Risk Officer, Wasut Riamratanakorn graduated with a bachelor's degree in business	
CRO has adequate authority, stature, resources and support to fulfill his/her responsibilities.	Compliant	administration from the Thammasat University in Thailand. He is a Chartered Financial Analyst (CFA) Charter holder and a Certified Financial Risk Manager (FRM). He reports directly to the Board of Directors' Audit, Compliance, and Risk Management Committee; the Management Committee; and the Risk Committee. He also serves as our Governance Caretaker and chairs the Governance and Control Committee and Risk Committee. He also participates as a member of the key committees. His profile is also provided in page 19 of the Annual Report.  The qualifications and responsibilities of the Risk Officer is provided on page 19 of the Corporate Governance Manual.	

Cultivating a Synergic relationship with Shareholders

Principle 13: The company should treat all shareholders fairly and equitably, and also recognize, protect and facilitate the exercise of their rights..

	COMPLIANT/NON -COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 13.1	COM EN AVI	ABBITIONAL INFORMATION	EXI EXITATION
Board ensures that basic shareholder rights are disclosed in the Manual on Corporate Governance,  Board ensures that basic shareholder rights are disclosed on	Compliant Compliant	Basic Shareholder rights are provided on pages 27-28 of the Company's Corporate Governance Manual.	
the company's website.	Compilation	Please see link to <u>company's website</u> .	
Recommendation 13.2			
Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholders' Meeting with sufficient and relevant information at least 21 days before the meeting,	Compliant	The Notice of the ASM was sent 28 days before April 21,2023 which is on March 24,2023. Please see link to the Notice of 2023 ASM.  Certification from Corporate Secretary on Notice of 2023 ASM.	
Recommendation 13.3			
Board encourages active shareholder participation by making the result of the votes taken during the most recent Annual or Special Shareholders' Meeting publicly available the next working day.	Compliant	Reference to IC Circular Letter No. 2015-23 this standard is not applicable for Class 2 Insurance Companies.  However, with reference to IC CL 25-2006, the company is compliant to submit the Minutes of the ASM to the Insurance Commission within 30 days after the meeting.  See link to the proof of submission of the ASM minutes of meeting to IC dated May 10, 2023.	
Minutes of the Annual and Special Shareholders' Meetings are available on the company website within five business days from the end of the meeting.	Compliant	Reference to IC Circular Letter No. 2015-23 this standard is not applicable for Class 2 Insurance Companies.	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		However, the company was able to	
		post the same on its website 5	
		business days after the AGM which is	
		in April 26,2023. Please see link to the	
		company website.	
		Also with reference to ICCL 25 2006	
		Also, with reference to IC CL 25-2006, the company is compliant to submit	
		the Minutes of the ASM to the	
		Insurance Commission within 30 days	
		after the meeting.	
		arter the meeting.	
		See link to the proof of submission of	
		the ASM minutes of meeting to IC.	
Recommendation 13.4			
Board has an alternative dispute mechanism to resolve intra-	Compliant	Pages 14, 16 and 18 of the Corporate	
corporate disputes in an amicable and effective manner		<b>Governance Manual</b> discuss the Board	
The alternative dispute mechanism is included in the	Compliant	and Directors' responsibility to	
company's Manual on Corporate Governance.		maintain an alternative dispute	
		resolutions system that can amicably	
		settle conflicts or differences between	
		the Company and its stakeholders and	
		third parties, including the regulatory	
		authorities.	
		Directors should, whenever possible,	
		avoid situations that would give rise to	
		a conflict of interest. If transactions	
		with the institution cannot be avoided,	
		it should be done in the regular course	
		of business and upon terms not less	
		favorable to the institution than those	
		offered to others.	
		Any question about the Director's	
		actual or potential conflict of interest	
		shall be brought promptly to the	
		attention of the Corporate Governance	

COMPLIANT/NON		
-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	/Nomination Committee (CGNC), which will review the question and determine appropriate course of action including whether consideration or action by full Board is necessary. Directors involved in any conflict or potential conflict shall disassociate themselves from any decision thereto.	

## **Duties to Stakeholders**

Principle 14: The rights of stakeholders established by law, by contractual relations and through voluntary commitments must be respected. Where stakeholders' rights and/or interests are at stake, stakeholders should have the opportunity to obtain prompt effective redress for the violation of their rights.

	COMPLIANT/NON -COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 14.1			
Board identifies the company's various stakeholders and promotes cooperation between them and the company in creating wealth, growth and sustainability.	Compliant	Allianz SE is our parent company. It is headquartered in Munich, Germany and has over 150,000 employees worldwide.  Allianz PNB Life was a joint venture founded in 2016 between the Allianz Group and the Philippine National Bank (PNB). We support 318 employees, who consistently rank as one of the most highly engaged workforces among Allianz operating entities.  We operate 17 business centers strategically located in key cities in the country. We have 2,112 Life Changers to serve our policyholders and deliver great customer service experiences.	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		Allianz also has an exclusive	
		partnership with PNB Savings Bank and	
		a partnership deal with HSBC	
		Insurance Brokers Incorporated, giving	
		HSBC customers access to its high-	
		quality insurance and investment	
		solutions.	
		See page 2 of the Annual Report.	
		Various company policies and	
		programs for its stakeholders are	
		provided also in the Annual Report.	
		See pages 24-27 of the Annual Report.	
Recommendation 14.2			
Boards establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders,	Compliant	Allianz PNB Life has various policies and programs to ensure protection and fair treatment to its employees, customers and business partners:  1. Occupational Health and Safety Policy Program 2. Policy on Training and Development 3. Employee Rewards and Recognition 4. Long-Term Incentive Plan 5. Group Medical Plan 6. Code of Office Decorum Policy 7. Whistleblowing Policy 8. Vendor Code of Conduct 9. Procurement Policy 10. Creditor's Rights	

COMPLIANT/NON		
-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	The company also provides top-level	
	support of various initiatives to ensure	
	that the employee engagement results	
	are addressed. The details of our well-	
	being, mental health programs,	
	employee engagement activities,	
	employee welfare programs such as,	
	Wellness Mondays and medical	
	consultations, Afternoon refresh,	
	Healthy Meets, Check-ins, 5-day	
	Vacation Leave Mandate, Hobby and	
	Interest clubs are provided in the	
	"Holistic Wellness" section, page 15 of	
	Annual Report.	
	Our hybrid work setup encouraged our	
	people to come to the office once a	
	week or when the nature of work	
	requires face-to-face collaboration.	
	The shift to a hybrid setup is patterned	
	after the Allianz Global guidelines on	
	Ways of Working, which allows our	
	employees the freedom of at least 40%	
	remote work arrangements while	
	maintaining an office space for	
	creativity and collaboration. Even as	
	pandemic restrictions were lifted, we	
	retained our flexible work	
	environment, giving our employees the	
	flexibility to work from home or	
	anywhere we can be productive. As a	
	result, this hybrid and flexible work	
	arrangement became our most	
	appreciated benefit in working at	
	Allianz PNB Life.	
	Allianz FIVD Life.	
	See "Work from Anywhere" section,	
	page 13 of the Annual Report.	
1	page 13 of the Annual Report.	

COMPLIANT/NON		
-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
·	Gender balance was at 58% female and 42% male populations. We also gained more momentum in our Women in Leadership Network, receiving solid support in promoting female leadership, equal pay, and building a pro-woman brand.  Our industry leadership in diversity and inclusion reflects the strength of our workforce and preparedness for the future. We continued to promote representation and love through our Pride in Allianz Network. This included allowing employees to designate their same-sex partners as beneficiaries, a significant offer given to both customers and employees. We are proud to have our global and regional Allianz counterparts support us in these initiatives.	EXPLANATION
	See "Diversity and Inclusion" section, page 15 of the Annual Report  The management has enabled the OSH Committee/ Protection and Resilience team and the Safety Officer to manage and implement education and awareness programs and establish safe work practices, procedures, and awareness of occupational health	
	practices. The safety, protection ad resilience programs of the company is explained through the new hire orientation program, periodic safety meetings, OSH awareness campaigns such as Annual Earthquake Drill, Emergency Preparedness workshops,	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		Local Crisis Exercise, Area Warden Training, First Aid Training, Vaccination Program for Employees, among others.	
Recommendation 14.3			
Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights.	Compliant	Allianz PNB Life Guideline on Whistleblowing aims to ensure that illegal or improper conduct within the Company or in the name of an Allianz entity can be addressed appropriately within Allianz. This protects Allianz and its subsidiaries, employees, and other stakeholders globally from the results and effects of illegal or improper conduct.  Allianz PNB Life encourages its Employees to speak-up and report any possible misconduct they believe violates the Code of Conduct, any laws and regulations or any internal rules. Such concerns may be communicated through the Speak up facilities, to their line manager, Legal and Compliance, Audit, HR, Group Compliance or Senior management. Allianz does not tolerate retaliation in any form. As long as the concerns are raised in good faith, even if it turns out the person who reported was mistaken, he will not face negative consequences for speaking up.	
		Speak up facilities maintained by Allianz PNB Life are as follows:	

COMPLIANT/NON		
-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	a. SpeakUp@allianz	
	b. Compliance@allianz.com	
	Concerns and complaints may likewise	
	be directed to the following contact	
	details:	
	Office Address:	
	9th Floor, Allied Bank Center	
	6754 Ayala Avenue corner Legaspi	
	Street	
	Makati City, Philippines	
	CUSTOMER HELPLINE: 8818–4357	
	(HELP)	
	HEAD OFFICE TRUNKLINE: 8818–5433	
	(LIFE)	
	FAX: 8818-2701	
	Domestic Toll-Free Number: 1-800-10-	
	818-4357 MAKATI CENTRAL OFFICE	
	P.O. BOX 3191	
	Email: <u>customercare@allianzpnblife.ph</u>	
	See page 27 of the Annual Report.	

Principle 15: A mechanism for employee participation should be developed to create a symbolic environment, realize the company's goals and participate in its corporate governance processes

	COMPLIANT/NON -COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 15.1			
Board establishes policies, programs and procedures that encourage employees to actively participate in the realization of the company's goals and in its governance.	Compliant	The company holds Quarterly Town Halls. This way, employees are informed about the business updates and likewise encouraged active participation and remain focused and	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		aligned in achieving the company goals	
		and objectives.	
		Please see "Onboarding and	
		Engagement" section, page 13 of the	
		Annual Report.	
Recommendation 15.2			
Board sets the tone and makes a stand against corrupt	Compliant	Our corporate reputation is based on	
practices by adopting an anti-corruption policy and program		the trust that our clients, shareholders,	
in its Code of Conduct.		employees and the general public	
		place in the integrity of Allianz PNB	
		Life. The Allianz PNB Life Code of	
		Conduct contains strict prohibitions	
		against corruption and bribery. We are	
		also committed to complying fully with	
		local and international anti-corruption	
		and anti-bribery laws as part of our	
		efforts to maintain strong and effective	
		compliance controls. This includes our	
		strict prohibition against the offer,	
		acceptance, payment or authorization	
		of any bribes and any other form of	
		corruption, whether given in the	
		private sector or to a local or foreign	
		government official in the public	
		sector. We also demand transparency	
		and integrity in all of our business	
		dealings to avoid any improper	
		advantage or the appearance of	
		questionable conduct by our	
		employees or third parties with whom	
		Allianz PNB Life does business.	
		The Allianz Anti-Corruption Policy is	
		one of the key components of the	
		Global Anti-Corruption Program.	
		Together, the Program and the Policy	
		connect a number of related policies	

COMPLIANT/NON		
-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	and controls designed to help Allianz	
	PNB Life effectively manage key risk	
	areas for corruption in both the public	
	and private sector.	
	Part of the trainings for employees and	
	intermediaries includes the Anti-Fraud,	
	Anti-Bribery and Anti-Corruption	
	Program. This includes discussions on	
	Gifts and Entertainment (G&E)	
	procedures, Sponsorship and	
	Hospitality guidelines, including	
	declarations and approvals required.	
	In 2022, the common held the Annual	
	In 2023, the company held the Annual	
	Fraud Awareness week, and this	
	includes the dissemination of various	
	Anti-Corruption awareness campaign	
	materials. The company also	
	conducted the Annual Refresher	
	Training on Anti-Fraud, Anti-Bribery	
	and Anti-Corruption for intermediaries	
	and employees. Monthly and annual	
	reminders on Gifts and Entertainment	
	were communicated to employees	
	through email.	
	Please see Company Policies and	
	Procedure, Anti-Bribery and Anti-	
	Corruption Policy, pages 25-26 of the	
	Annual Report.	
	Link to Code of Conduct	
	Link to Code of Conduct  Link to Anti- Corruption Policy	
1		I

	COMPLIANT/NON -COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Board disseminates the policy and program to the employees across the organization through trainings to embed them in the company's culture.	Compliant	Training and development play an important role in the effectiveness of organizations and in the experiences of people at work.  All newly hired employees shall undergo orientation program which includes topics regarding the company profile, mission and vision, organizational chart, company benefits and company policies. The company also offers continuous access to LinkedIn Learning to hone our employees' soft and hard skills. All employees are also required to complete 40 learning hours annually. Each employee completed an average of 65 learning hours in 2023.	
		AZPNBL continued to drive toward lifelong learning, aligned with the pillars of Technical Excellence, Customer Centricity, Work-well/Working Remotely, and Leadership. The company continued to facilitate #LEAD, a mandatory virtual learning management system for all people managers within Allianz's global network and persisted with Life and Health Academy programs to accelerate learning in critical components such as underwriting, pricing, product development, and overall technical excellence.	
		AZPNBL also continued to tap into digital solutions for people	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		performance and business alignment	
		across recruitment, learning, and	
		people development programs.	
		SuccessFactors, for instance, remains	
		an important tool across Allianz	
		worldwide, and we tap into this	
		application such as HRIS for L&D-	
		learning initiatives and more. Please	
		see Learning and Development section,	
		page 15 of the Annual Report.	
Recommendation 15.3			
Board establishes a suitable framework for whistleblowing	Compliant	Allianz PNB Life believes that good	
that allows employees to freely communicate their concerns		corporate governance is the	
about illegal and unethical practices, without fear of		responsibility of everyone. Disclosure	
retaliation.		and transparency are not only	
Board establishes a suitable framework for whistleblowing	Compliant	expected of the Company, its officers,	
that allows employees to have direct access to an		and employees, but of the other	
independent member of the Board or a unit created to handle		stakeholders as well. As such, we	
whistleblowing concerns.		provide an avenue for all customers	
		and stakeholders to offer feedback	
		about the Company and its operations	
		through Speak-up, an Allianz PNB Life	
		Guideline on Whistleblowing. This is to	
		ensure that illegal or improper conduct	
		within the Company or in the name of	
		an Allianz entity can be addressed	
		appropriately within Allianz. This	
		protects Allianz and its subsidiaries,	
		employees, and other stakeholders	
		globally from the results and effects of	
		illegal or improper conduct.	
		Allianz does not tolerate retaliation in	
		any form. As long as the concerns are	
		raised in good faith, even if it turns out	
		the person who reported was	
		mistaken, he will not face negative	
		mistaken, ne win not face negative	

COMPLIANT/NON		
-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	consequences for speaking up. In order	
	to help in supporting investigations,	
	and to maintain communication,	
	Allianz PNB Life employees are	
	encouraged to disclose their identity	
	with the assurance it will be handled	
	with the highest degree of	
	confidentiality.	
	The accused or involved employee	
	shall have an opportunity to respond	
	to the allegations in person prior to	
	any kind of decision/ disciplinary	
	measures. Any major case (i.e	
	allegation against CEO, CFO, or other	
	executives reporting to the Board)	
	shall be forwarded to the Group or	
	Regional Compliance of Allianz.	
	Speak up facilities maintained by	
	Allianz PNB Life are as follows:	
	a. SpeakUp@allianz	
	b. <u>Compliance@allianz.com</u>	
	Concerns and complaints may likewise	
	be directed to the following contact	
	details:	
	9th Floor, Allied Bank Center	
	6754 Ayala Avenue corner Legaspi	
	Street	
	Makati City, Philippines	
	CUSTOMER HELPLINE: 8818–4357	
	(HELP)	
	HEAD OFFICE TRUNKLINE: 8818–5433	
	(LIFE)	
	FAX: 8818-2701	

	COMPLIANT/NON		
	-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		Domestic Toll-Free Number: 1-800-10-	
		818-4357 MAKATI CENTRAL OFFICE	
		P.O. BOX 3191	
		Email: customercare@allianzpnblife.ph	
Board supervises and ensures the enforcement of the	Compliant	The Whistleblowing policy is presented	
whistleblowing framework.		and approved by the Board of	
		Directors and Management	
		Committee. This policy is disseminated	
		to all employees and is explained to all	
		new hires at the required onboarding	
		seminars. Likewise, the highlights of	
		the policy are in the Annual Report	
		which is published on the website.	
		See page 27 of the Annual Report.	
		See copy of <u>Statement of Compliance</u>	
		template. This serves as proof of	
		dissemination and understanding of	
		the Code and other related/relevant	
		policies.	

Principle 16: The company should be socially responsible in all its dealings with the communities where it operates. It should ensure that its interactions serve its environment and stakeholders in a positive and progressive manner that is fully supportive of its comprehensive and balanced development.

	COMPLIANT/NON -COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Company recognizes and places importance on the interdependence between business and society and promotes	Compliant	The company partnered, co-led and created initiatives with several non-	
a mutually beneficial relationship that allows the company to grow its business, while contributing to the advancement of the society where it operates.		profit organizations to magnify our impact as well as to create positive social and environmental impact.	
		The company underwent a sustainability check in 2023 by partnering with the Asian Institute of	

COMPLIANT/NON		
-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	Management (AIM), which is one of	
	the premier learning institutions in the	
	country. A team of brilliant young	
	minds crafted a fact-based study –	
	simple and sustainable for our Allianz	
	PNB Life. The back-to-basics plan	
	focused on Sustainability Education,	
	which includes office recycling and	
	clean up, and implementation of	
	vendor standards in 2024.	
	Through the following initiatives,	
	AZPNBL is also contributing to the	
	attainment of the United Nations	
	Sustainable Development Goals	
	(SDGs).	
	1. Scholars of Sustenance Food	
	Rescue PH (food truck and	
	rescue)	
	Allianz Kaagapay Program	
	(Financial Inclusion)	
	2. Alyssa Valdez Volleyball Youth	
	camp (youth empowerment,	
	health and well-being)	
	Please see "Confidence to Care"	
	section, page 17 of the Annual Report	
	In 2023, the company was also	
	recognized by various awards giving	
	body as follows:	
	1. Insurance Asia Award for Ride	
	Safe (social mobility)	

COMPLIANT/NON		
-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	2. Best in Customer Social	
	Responsibility for Seeds of	
	Tomorrow	
	Please see page 3 of the Annual	
	Report.	
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